

STATE OF NEW HAMPSHIRE

HILLSBOROUGH COUNTY SUPERIOR COURT SOUTH

LAURIE ORTOLANO,) Superior Court Case No.
) 226-2021-CV-00306
Plaintiff,)
) Nashua, New Hampshire
vs.) March 24, 2022
) 9:33 a.m.
CITY OF NASHUA,)
)
Defendant.)
_____)

BENCH TRIAL - DAY 2
BEFORE THE HONORABLE CHARLES S. TEMPLE
JUDGE OF THE SUPERIOR COURT

APPEARANCES:

Pro Se Plaintiff: Laurie Ortolano
(Address Unknown)

For the Defendant: Nicole M. Clay, Esq.
Celia K. Leonard, Esq.
Steve Bolton, Esq.
ATTORNEY GENERAL'S OFFICE
33 Capitol Street
Concord, NH 03301

Audio Operator: Electronically Recorded
by Teresa R. Neill

TRANSCRIPTION COMPANY: eScribers, LLC
7227 N. 16th Street, Suite 207
Phoenix, AZ 85020
(800) 257-0885
www.escribers.net

Proceedings recorded by electronic sound recording; transcript
produced by court-approved transcription service.



1 A Probably ignore the ones if it were for a plaque --

2 Q Okay.

3 A -- or a banner.

4 Q Okay. Do you recall if you were specifically told,
5 delete those out of your folders?

6 A No.

7 Q Okay. I think I heard you testify that Right to Know
8 requests you passed on to the person who could most typically
9 handle them. Was that correct?

10 A Yes.

11 Q Okay. Did you consider when a citizen emailed Assess
12 Help and asked for the property card for Broad Street -- 10
13 Broad Street -- did you consider that to be a Right to Know
14 request?

15 A Just a property card? No.

16 Q Okay. So is a property record card a document, a city
17 document?

18 A Yes.

19 Q Okay. And you -- is it true that you would actually
20 fill that request and provide an email copy of the property
21 record card?

22 A Some of them.

23 Q Okay. Do you recall if you provided the records when
24 I emailed in and asked for property record cards?

25 A I did not.



1 Q Were you instructed to handle my request for cards
2 differently?

3 A To give them to Rick or Louise --

4 Q To give them to Rick or --

5 A -- or Kim. Yeah.

6 Q And when Louise left, would you give those to Kim and
7 Rick?

8 A Yes.

9 Q So do you know why you would not fill them, why they
10 told you you could not fill those requests?

11 A No.

12 Q Okay. And we've just established that you performed a
13 search. Is it possible, since you were unable to recall doing
14 that search -- yes, your name is on the top of them, but
15 couldn't somebody else have done that search?

16 A I suppose they could have, but after reading it, I
17 recall doing it.

18 Q Oh, you do?

19 A Yeah.

20 Q Okay. So you recall doing the search. So I was going
21 to have you look at the first set of responsive documents that
22 were received, just to point out a couple things. It's the
23 binder that was submitted, and it was accepted into Exhibit
24 Number 23. Are those up there? All of them are there?

25 MS. ORTOLANO: Well, since I don't know your order,